



ARBITRATION POLICY

2023

Post Sale Inspection and Arbitration Policies

Vehicle Qualifications:

Vehicles sold in the lane, under green or yellow light with a final sale price over \$3,000 and less than 200,000 miles are eligible for a Post Sale Inspection with an exception of the Scott Clark, Mark Ficken, Gastonia Chevrolet, and Parks Groups which are a final sale price over \$5,000.

•Post Sale Inspections and arbitrations must be requested day of sale and must be done **before** vehicle leaves the lot.

The auction has until 1pm Wednesday to finalize all IF sales. The buyer may request a Post Sale Inspection at time of purchase of any eligible IF sale.

• **Any Vehicle that leaves Property is NOT subject to Post Sale Inspection or Arbitration**

The following are NOT eligible for a Post Sale Inspection or Arbitration:

- Any Vehicle Sold "AS-IS"
- Any Vehicle Sold "Red Light"
- Vehicles with a Sale Price of \$3,000 & Under (and excluded sellers.)
-Scott Clark, Mark Ficken, Gastonia Chevrolet, and Parks Units UNDER \$5,000.
- Vehicles with a mileage reading of 200,000 miles or more **OR** with any type of Odometer Discrepancy (TMU).
- ****Vehicles towed or pushed across the block or assisted with battery pack****
- Kit Cars – Exotic Vehicles – Modified Vehicles
- Alternative Fuel Vehicles
- Specialty units: Motorcycles, ATV's, Boats, Campers & RV's, Golf Carts, etc
- Commercial/HD Trucks & Equipment

PSI Fees:

Mechanical PSI (under \$20,000) \$90.

Mechanical PSI (\$20,000 & up) \$120.

Full PSI (under \$20,000) \$125.

Full PSI (\$20,000 & up) \$145.

Diesel PSI (Full Only) \$145.

Frame Check Only \$70.

OVE \$130

MECHANICAL PSI's include:

- Odometer Verification
- Transmission Engages & Functions
- Engine Functions & Operation
- 4x4 System Engagement
- Differential** (with the following exceptions: Aviator, Explorer, Land Rover, Mountaineer, Range Rover and all Jeep models.)

FULL PSI's include the above and

- Flood Inspection
- Structure Check for Unibody or Frame Damage

**ALL ITEMS CHECKED IN PSI ARE
GUARANTEED FOR 7 DAYS
WITH SALE DAY BEING DAY 1**

ITEMS NOT SUBJECT TO AUCTION ARBITRATION: This is a list of the most common items that are **not** subject to arbitration. It is NOT a complete list of items that are not eligible.

- •Air Ride systems
- Power Accessories
- Radios, DVD'S
- Navigation Systems
- Electrical Components • Gauges/warning lights/indicators • Computer control units • Convertible tops (hard or soft) • Brakes- ABS
- Hitches – Tow, Fifth, Trailer bolted or welded on Vehicles (unless removed) • Airbags & Safety restraint systems &/or lights pertaining to these. • Sludge
- Timing Chains/Belts (timing components)
- Any leaks on BMWs (all series) • Standard Transmission Clutches (Wear & Tear Item)
- Turbo & Supercharger
- Motor Mounts
- Catalytic Converters (only arbitrable if missing) • Driveshaft/Axles/CV Joints
- Status remaining factory warranty • Air Conditioning/Air Compressors • Lift Kits /Altered Suspension/Structural Alterations for Altered Suspension.
- Hybrid Batteries and Generators
- Power steering systems except electronic

Arbitration Terms & Conditions:

- Must NOTIFY arbitration department prior to arbitration.
- Buyer may arbitrate for **one** eligible item **day of sale** at no charge.
- Vehicles that pass the PSI & are later found to have arbitrable items must be returned by the following Monday at 5pm.
- SALE DAY IS DAY 1 FOR ALL ARBITRATABLE ITEMS
- If an item that was inspected fails during the guarantee period, the item must be replaced or repaired at our option.
- If a vehicle passes PSI and buyer requests a 2nd opinion, the buyer is responsible for the cost the third-party diagnostics if they agree with auctions original diagnosis.
- Vehicle condition at the time of return must be the same or better as when purchased and odometer must have 150 miles or less accumulated miles. • Buying Dealer is responsible for verifying Model, Year, & Miles regardless of windshield marking. The auction is not responsible for the accuracy of written information on any vehicle.
- Non-Working Odometer Issues must be dealt with on day of sale.

Auction is Not Responsible for Emissions Inspection

THE POST SALE INSPECTION GUARANTEE IS NOT A BUY-BACK POLICY. BUYER IS RESPONSIBLE FOR PSI FEE & BUYBACK FEE.

DIESEL PSI GUIDELINE ADDENDUM

Diesels up to 200K miles are eligible.

No Aftermarket Fuel Conversions (Vegetable Oil, Methanol Injection, etc.)

Frame Alterations for a 5th Wheel or Gooseneck ARE Acceptable.

Frame Alterations for Lift Kits / Lowering Kits MUST be announced (Altered Suspension).

No Arbitration on diesel emissions on vehicles that are 5 years or older even for missing cats or DPF/EGR deletes.

Normal PSI rules apply to all other items.

RETURNS FOR LATE TITLES

***Please see Auction Policies for full policy regarding the return of a vehicle for 'No Title'.**

BX LANE

All BX Units are SOLD AS-IS with

NO ARBITRATION